

A1
particular work pattern group and the type of knowledge collections typically used by individuals exhibiting such characteristics.

A2
[Please substitute the following text for page 13, lines 3-5 of the Specification:

Most knowledge collections fall into one of four macro categories: a core work category, a reference category, a job support category, and a life support category.

A3
[Please substitute the following text for page 13, lines 21-25 of the Specification:

Although specific examples have been given of types of information or objects in collection categories, the same type of information or objects may fall into any one of the categories. This result occurs because individuals may use the same objects or information in different manners or for different purposes.

[The changes are shown explicitly in the attached "Version with Markings to Show Changes Made to the Specification" attached hereto as Appendix A.